

Te Poari ā-Rohe o Albert-Eden  
Te Rīpoata ā-Tau 2018/2019

# Albert-Eden

Local Board Annual Report 2018/2019



## Mihi

Titiro ki te Pane o Horoiwi,  
ka whakapukepuke, ka whakatiketike ki waho rā.

He kawau, he kawau, he kawau!

He kawau tikitiki ka eke ki te tāhuna tōrea.

He kawau tikitiki ka eke ki te tāhuna ki

Te Waitematā.

Ko koutou ēna e ngā mataawaka

i rite ai te kōrero,

Ngā waka o Taikehu me he kāhui kātaha

kapi-tai, ka eke!

Kua eke, hui e, tāiki e!

Te noho nei au i te kūrae i Takaparawhā,

ka titiro whakawaho ki a koe Aotea

e tū hihīwai mai rā i te pae o te moana o Hauraki.

Ka hoki whakaroto ake aku mihi ki a Waiheke,

ki a Rangitoto te pueanga mutunga

a te moana.

Kia ū mai anō au ki te one i Ōkahu,  
kia takahia e au te rārangī maunga i uta.

Ki te tonga ko Maungarei,

kei raro ko te Kōpua Kai a Hiku.

Ka rere mā roto ki Puketāpapa,

kia piki au ki Maungakiekie,

Tūpō-o-te-tini.

Ka whakamau taku haere

mā te Ahikāroa a Rakataura kia taka atu au

ki te Ara Whakapekapeka o Ruarangi.

I konā ka aro tika atu au ki a koe e Maungawhau

te tū whakahira tonu mai nā i te pū o te wheke,

kua werohia nei e te Tūkoi o te Rangī,

kia pokanoa au ki te pepeha

a Tītahi,

“Koia te pou whakairo ka tū ki Waitematā

i ōku wairangitanga”,

kia whakaotihia noa ai ki te kōrero rā,

“Te pai me te whai rawa o Tāmaki.”

Look to the sandbanks at Achilles Point,  
rising majestically out there.

It is the visiting cormorant!

It has alighted onto the beach of the oyster-catcher.

A distinguished visitor has come to  
the Waitematā.

It is you the descendants of the ancient voyagers,  
those who embody the axiom,

The canoes of Taikehu, like shoals of herrings  
on the tide, you have arrived!

The connections are made!

So here I sit on the headland at Bastion Point,  
and I look out to Great Barrier Island  
shimmering on the Hauraki Harbour.

Returning my gaze to Waiheke

and then to Rangitoto, the last gift

from the sea.

Once more I stand on the shore at Ōkahu,  
from where I can traverse the ancient peaks.

To the south is Maungarei

below which lies the Panmure Basin.

Flying inland I come to Puketāpapa

from where I scale Maungakiekie,

resting place of many who have passed on.

I follow then the pathway

to Mt Albert down

into Pt Chevalier.

From there I return to Mt Eden,

shining gem at the heart of the great city,

lanced by the sky tower

so that I might appropriate the prophecy  
of Tītahi who said.

“A tower that will stand in the Waitematā -  
that is what I saw in my feverish dream”,

and to end it with the maxim,

“So flows the goodness and riches of Tāmaki”.

## He kōrero mō tēnei rīpoata About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Albert-Eden Local Board area from 1 July 2018 to 30 June 2019.

You can read about our progress, expenditure, service performance and challenges faced in 2018/2019. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It also reports against the council's Long-term Plan 2018-2028 (10-year Budget 2018-2028) and the Albert-Eden Local Board Agreement 2018/2019.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It also features a story about a council or community activity that adds special value to the area and demonstrates how together we're delivering for Auckland.

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Potters Park Learn to Ride

## He kōrero mai i te heamana From the chairperson



I am pleased to present the Albert-Eden Local Board's Annual Report for 2018/2019. It marks the second year of delivery on our Local Board Plan 2017. We are proud of our activities and achievements over the year.

### What we achieved

We funded an exciting events programme that included the Albert-Eden Business Excellence Awards, Albert-Eden Schools Cultural Festival, Carols at Potters Park, two Movies in Parks events, Albert-Eden Junior Sports Awards and Albert-Eden Local Heroes Awards.

We granted over \$300,000 to community groups this year through our local grants and accommodation support funding. These grants are an important way we can encourage a sense of community, nurture local arts and events, and enhance our area's environment and heritage.

The board funded a wide range of community projects, from the Albert-Eden Youth Board to community gardens. We supported our migrant communities through intercultural tours, networking and business mentoring.

We completed projects at several parks including Coyle and Potters parks, and a bridge over Te Auaunga/Oakley Creek from Ōwairaka Park into Underwood Reserve, a joint project with Puketāpapa Local Board.

We continued to fund environmental and sustainability initiatives and to support community-led projects, including Waititiko/Meola and Te Auaunga/Oakley Creeks restoration and Eco Neighbourhoods. We listened to your feedback asking for more projects focused on the environment and completed one on sustainable practices for local businesses and one reducing the impacts of industrial businesses on local waterways.

We advocated on your behalf across a range of transport, council and governmental issues.

### Challenges for 2019/2020

Next year, we have significant sports field upgrades to complete, and changes to the regionally funded programme means some important local projects are no longer going ahead. We will advocate for their reinstatement.

**Peter Haynes**

Chairperson, Albert-Eden Local Board

## Te Poari ā-Rohe o Albert-Eden Albert-Eden Local Board



### Your board

(L to R): Rachel Langton, Peter Haynes (Chairperson), Benjamin Lee, Glenda Fryer (Deputy Chairperson), Graeme Easte, Jessica Rose, Margi Watson, Lee Corrick



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# Ngā kaupapa me ngā whakapaipai ake Albert-Eden projects and improvements

## KEY TO CURRENT & PLANNED PROJECTS

-  Delivered projects
-  Planned and current projects
-  Current playground upgrades
-  Current track renewals

## LEGEND

-  Public open space (Unitary Plan)
-  Motorway
-  Major Road
-  Arterial Road
-  Medium Road
-  Minor Road



Data sources: Statistics New Zealand Population Estimates (2015) and Population Projections (2013-base).

 **Stream restoration initiatives** at Oakley Creek Te Auaunga and Roy Clements Treeway

 **Fowlds Park hybrid turf surfaces and lighting installation**

A population of just over **100,000** that is projected to reach 127,000 by 2033



Three maunga surround the area – Mangawhau/Mt Eden, Ōwairaka/Te Ahikā Roa o Raka /Mt Albert and Te Kōpuke/Titopuke /Mt St John



Distinctive villages include Mt Eden, Kingsland, Sandringham, Balmoral, Mt Albert and Pt Chevalier



We are home to more than **105** local parks, **3** libraries, **13** community centres and halls

 **Potters Park learn to ride path**

 **Gribblehirst Park Action Plan Project**

# Tā mātou pūrongo whakahaere mahi

## Our performance report

### Local Community Services

We delivered events that brought the community together, from carols at Potters Park and the Albert-Eden Schools Cultural Festival to Movies in Parks and Local Heroes Awards. We directly funded or supported community-led activities including Western Springs Community Recycling Centre, Thriving Town Centre programmes in Pt Chevalier and Balmoral, the Brazilian Day Festival,

Crave Café street party and the Sandringham Street Festival. We're building community capacity and capability and supporting young people to have a say in our decision-making. Upgrading work has delivered another sports field at Phyllis Reserve.

● Achieved ● Substantially achieved ● Not achieved

	Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform
<b>Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities</b>							
Percentage of Aucklanders that feel their local town centre is safe - day time	●	▼	82%	85%	87%	82%	
Percentage of Aucklanders that feel their local town centre is safe - night time	●	▼	45%	38%	41%	45%	The Police have a regular coffee-with-a-cop meeting in Pt Chevalier, Mt Albert and Mt Eden to hear and respond to safety issues in our area. Anti-social behaviour around the town centre and poor lighting contribute to residents feeling unsafe at night.
<b>Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities</b>							
The percentage of Empowered Communities activities that are community led	●		35%	90%	New Measure	New Measure	
The percentage of Empowered Communities activities that build capacity and capability	●		30%	92%	New Measure	New Measure	
<b>We fund, enable and deliver arts and culture experiences that enhance identity and connect people</b>							
The percentage of arts and culture programmes, grants and activities that are community led	●		85%	100%	New Measure	New Measure	
<b>We fund, enable and deliver community events and experiences that enhance identity and connect people</b>							
The number of attendees at council-led community events	●		2,700	3,800	New Measure	New Measure	
The percentage of attendees satisfied with a nominated local community event	●		70%	60%	New Measure	New Measure	Feedback from the Carols at Potters Park event suggests we could improve with better sound system and stage performances, and kids' activities could be more accessible.
<b>We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation, inclusion and connection</b>							
The number of participants in activities at art facilities, community centres and hire venues	●		380,000	414,181	New Measure	New Measure	
The percentage of art facilities, community centres and hire venues network that is community led	●		17%	17%	New Measure	New Measure	
<b>We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life</b>							
The number of internet sessions at libraries (unique sessions over public computing or public WIFI networks)	●		330,000	302,962	New Measure	New Measure	Internet sessions were affected by Mt Albert Library's closure for four weeks for refurbishment in June 2019.
The number of visits to library facilities	●		540,000	529,249	New Measure	New Measure	The number of visits was slightly below target due to the temporary closure of Mt Albert Library in June 2019 for refurbishment.
Percentage of customers satisfied with the quality of library service delivery	●	▲	85%	95%	94%	94%	

Local Community Services measures Cont'd over

## Local Community Services cont'd

We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often							
The percentage of park visitors who are satisfied with the overall quality of sportsfields	●		69%	75%	New Measure	New Measure	
The customers' Net Promoter Score for Pool and Leisure Centres	●	∨	35	17	49	35	Cleaning, pool lane over-crowding and general maintenance issues contributed to a lower score for drop-in users. The recreation centre achieved good feedback on the variety of programmes on offer, quality and friendliness of staff, and quality of teachers/instructors.
We provide safe and accessible parks, reserves, and beaches							
The percentage of users who are satisfied with the overall quality of local parks	●		79%	79%	New Measure	New Measure	
The percentage of residents who visited a local park in the last 12 months	●	∧	87%	86%	80%	87%	While just short of the target, this shows the importance Aucklanders place on local parks. The council is rolling out programmes to connect people to nature and activate our local parks. This includes a 'short walks' brochure promoting open spaces across the Board area.
We showcase Auckland's Māori identity and vibrant Māori culture							
The percentage of local programmes, grants and activities that respond to Māori aspirations	●		5.9%	10.5%	New Measure	New Measure	

## Local Environmental Management

With our support, there's now 18 Eco-Neighbourhood groups active across our area, and a repair centre for second-hand bikes. We supported local groups in weed control, planting and naturalisation in Te Auaunga/Oakley Creek and Waititiko/Meola Creek.

We worked with other local boards to create a plan to restore freshwater in Waititiko/Meola Creek, Waiateao/Motions Creek and the Three Kings-to-Western Springs aquifer.

We manage Auckland's natural environment							
Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform	
The proportion of local programmes that deliver intended environmental actions and/or outcomes	●	—	100%	100%	100%	100.0%	

## Local Planning and Development

Our business awards showcase and celebrate the contributions of local businesses in growing the local economy. Heritage projects focus on identifying and assessing assets to help priorities funding for their maintenance. Work was completed on Melville Park and Nicholson Park rock walls.

We help attract investment, businesses and a skilled workforce to Auckland							
Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform	
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	●	—	100%	100%	100%	100%	

## Te āhuatanga ā-rohe Local flavour

### Powerhouse pair behind Neighbours Day



Former nurse and local resident Avon Lines' face breaks into a smile when she talks about her work as a volunteer coordinator at Neighbourhood Support for Albert-Eden-Roskill.

"Community is about being there for each other," says Avon, who has been in the role since 2006.

"If we can be with people, make a person in the community smile and make them feel a little bit safer, my job is done."

Neighbourhood Support Auckland works to make homes and streets safer and more caring places to live.

The Albert-Eden Local Board partners with Neighbourhood Support each year to mark Neighbours Day and also provides small grants for local Neighbours Day events.

Avon, along with Annie Heem, help community groups pull together their events.

This year, 28 groups from the local area received support for gatherings aimed at turning neighbours into friends and streets into communities, a priority for the board.

Auckland Emergency Management partnered in the effort too, providing information and resources to help build resilient neighbourhood communities.

Sentiments about increasing community resilience are echoed by Annie Heem who joined Neighbourhood Support in 2010.

"I went from looking after my family to looking after my community. What keeps me in this job is the satisfaction of putting something back and making our communities a little bit better," she says.

"If we can be with people, make a person in the community smile and make them feel a little bit safer, my job is done."

# Te tahua pūtea

## Funding impact statement

Financial year ending 30 June 2019

\$000s	NOTES	ACTUAL 2018/19	ANNUAL PLAN 2018/19*	ANNUAL PLAN 2017/18
<b>Sources of operating funding:</b>				
General rates, UAGCs, rates penalties		13,308	13,308	13,412
Targeted rates		469	633	481
Subsidies and grants for operating purposes		18	16	15
Fees and charges		550	432	486
Local authorities fuel tax, fines, infringement fees and other receipts		49	39	1,123
<b>Total operating funding</b>		<b>14,393</b>	<b>14,428</b>	<b>15,517</b>
<b>Applications of operating funding:</b>				
Payment to staff and suppliers	1	13,682	11,353	11,532
Finance costs		906	906	1,892
Internal charges and overheads applied		2,100	2,100	2,142
Other operating funding applications		0	0	0
<b>Total applications of operating funding</b>		<b>16,688</b>	<b>14,359</b>	<b>15,566</b>
<b>Surplus (deficit) of operating funding</b>		<b>(2,295)</b>	<b>69</b>	<b>(49)</b>
<b>Sources of capital funding:</b>				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions*		0	0	0
Increase (decrease) in debt	2	10,066	4,579	12,219
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
<b>Total sources of capital funding</b>		<b>10,066</b>	<b>4,579</b>	<b>12,219</b>
<b>Application of capital funding:</b>				
Capital expenditure:				
- to meet additional demand		2,311	1,163	2,977
- to improve the level of service		640	917	2,781
- to replace existing assets		4,821	2,568	6,413
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
<b>Total applications of capital funding</b>	3	<b>7,772</b>	<b>4,648</b>	<b>12,171</b>
<b>Surplus (deficit) of capital funding</b>		<b>2,295</b>	<b>(69)</b>	<b>49</b>
<b>Funding balance</b>		<b>0</b>	<b>0</b>	<b>0</b>

**Variance explanation Actual 2018/2019 to Annual Plan 2018/2019**

- Supplier payments are above plan due to higher than anticipated maintenance expenditure incurred for the maintenance of local facilities and assets. In 2018/2019, significant areas of spend in Albert-Eden included streetscaping services for trees and specialist pool plant maintenance for the Mt Albert Aquatic Centre.
- The increase in debt is above plan due to higher than anticipated supplier payments and capital expenditure, resulting in an additional requirement to debt fund capital expenditure.
- Capital expenditure is above plan due to:
  - Fowlds Park hybrid turf and lighting installation was brought forward from future years and delivered in 2018/2019;
  - Asset renewals delivered in 2018/2019 for parks and other assets were extensions of work planned for completion in the prior year. These included renewals for Gribblehirst Park building and car park, Western Springs Garden Community Hall and Te Auaunga/Oakley Creek.

\*Year 1 of the Long-term Plan 2018-2028 (10-year Budget 2018-2028)



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